CALS NYS Internship Program

Müller Quaker Dairy LLC
Internship Position Description

1. **Name:** Müller Quaker Dairy LLC

2. **Host background Information:** We are excited about all that Müller Quaker Dairy has to offer to become widely known as an exceptional place to work. Müller Quaker Dairy, a joint venture between PepsiCo Inc. and the Theo Müller Group, one of Europe’s most successful and beloved yogurt makers, will produce and sell yogurt and value-added dairy products in the U.S. The joint venture will drive growth for both companies by meeting increased consumer demand for great-tasting, convenient and high-quality dairy products. Also, the two companies agreed to invest in building a state-of-the-art manufacturing facility in Batavia, New York.

3. **Internship Position Name/Title:** Quality Assurance Intern

4. **Internship Position / Project Context:** The internship will have two “separate” parts: The intern will support the QA department in its daily business and complete a project focusing on one or more of the following fields of quality assurance:
   - Implementing new systematics to the overall quality system
   - Organizing or reorganizing single parts of our QA in the plant
   - Evaluate processes or ingredients on the possibilities of quality improvement
   - Other projects in the field of QA

5. **Internship Position Description:** This position involves being at the forefront of monitoring and driving quality improvements within manufacturing. You will work closely with a number of departments to ensure that Müller continues to deliver the best tasting dairy products.

   The intern will work closely with the Quality Technician(s), independently and in a team environment, to ensure product conformity with legal, administrative, and customer-specific requirements. Specific roles and responsibilities will be drawn from the following and determined in accordance with intern’s skills and Müller Quaker’s respective goals and needs at the time of the internship:
   - Performing some bacteriological, chemical and sensory laboratory from raw materials or goods to the loading of the finished products.
   - Getting to know and adopting Good Laboratory Practice
   - Creates a positive commitment to hygiene and safety to improve standards & assess risks to identify & remove causes of potential issues/hazards.
   - Support with Out Of Spec start failure investigations
   - Support the Quality Team to achieve results, which improve quality KPI's to meet all team & business objectives
   - Supporting factory trials

6. **Internship Schedule:** It is the expectation of the CALS NYS Internship Program that interns will devote 32 hours (80%) of a standard 40-hour work week to the responsibilities of their position and 8 hours (20%) to the community engagement project. It is preferable that the 20% release time be taken either in one eight-hour day or two, 4-hour half days. The Host will work with the intern to accommodate this schedule.
7. **Expected Outcomes (for intern):** The expected outcomes will be defined in tandem with the roles and responsibilities. However, we are committed to ensuring that we take advantage of the intellect and creativity of the intern in ways that enables her or him to (1) gain valuable experience and skills that can be used in many facets of agriculture and (2) help us to look at what we do through a fresh lens. We hope to encourage the intern’s development and creative use of his or her knowledge and skills and, through collaborative, innovative thinking, gain insight and innovative ideas that we may be able to adopt moving forward.

8. **Location of Assignment:** Muller Quaker Dairy LLC, 5140 Agri – Business Park Drive West, Batavia, NY 14020